

Classification	Troubleshooting FAQ on XPAC					No.	7-002-00
Author	WeiKai	Version	1.0.0	Date	2011/4/11	Page	1/2

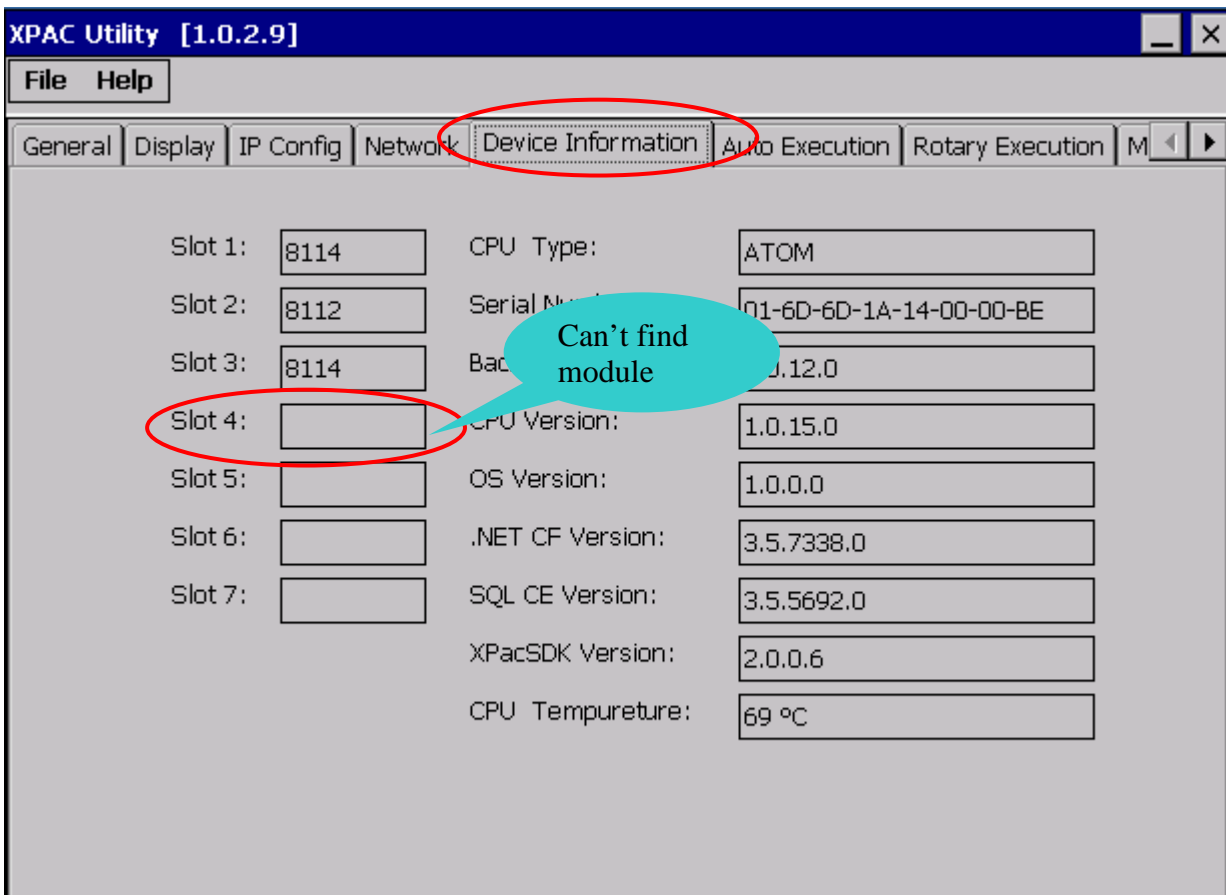
## Q: Why an I-8000W module cannot be recognized by XPAC Utility?

Applied to:

Platform	OS version	XPAC utility version
XPAC series	All versions (WinCE6)	All versions

### Situations:

Insert an I-8000W module (ex. 8093W) on the slot of XPAC (ex. Slot 4) and run the XPAC utility. The module name of I-8093W cannot be shown in the slot text box on Device Information tab.



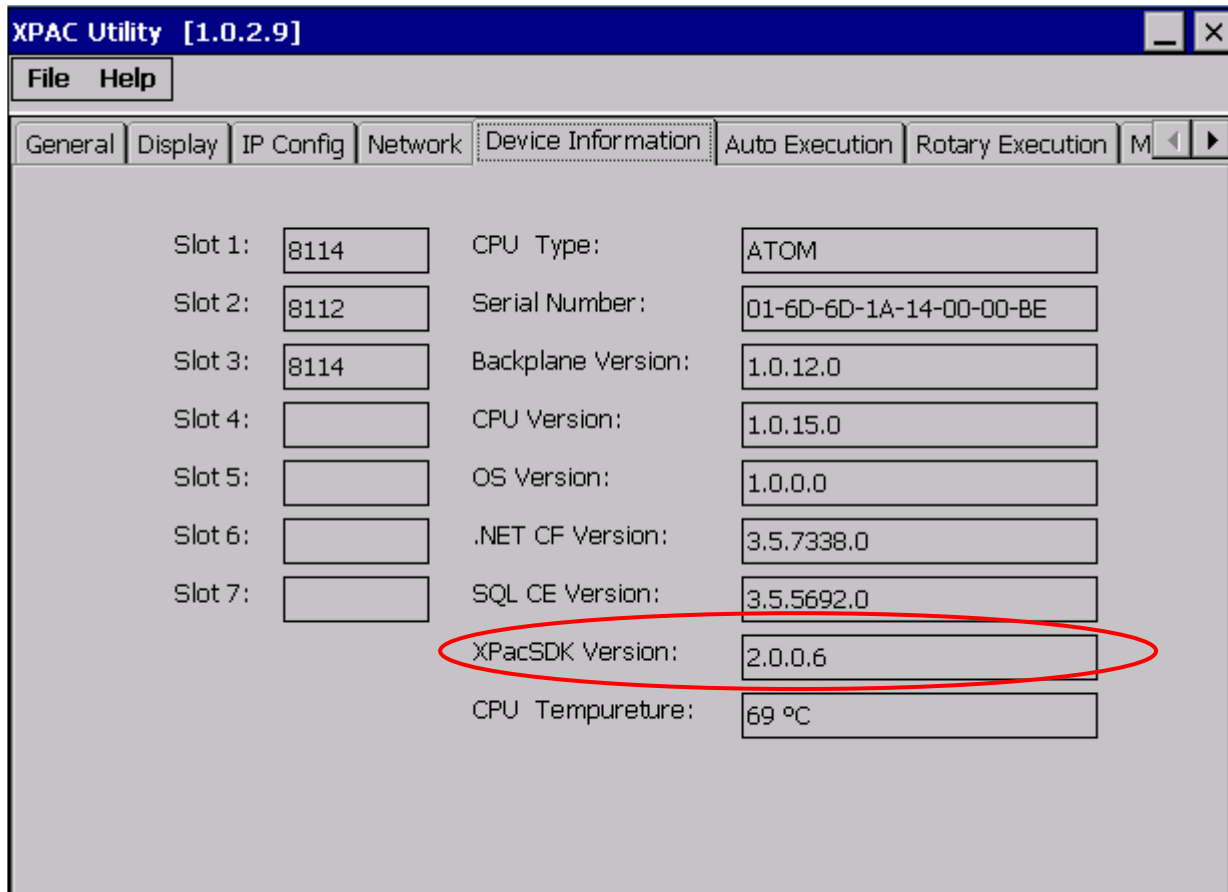
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## Cause Analysis

This problem is caused by using the previous version of XPACSDK.

For example, the I-8093W supported for V2007 XPACSDK.dll is just recognized by XPAC utility calling V2007 XPACSDK.dll.

If the XPAC utility calling V2006 XPACSDK, the module name of I-8093W plugged on Slot 4 of XPAC isn't shown on the "Slot 4" text box



## Solution:

Update SDK to resolve this problem.

The latest version of XPACSDK is placed at

<ftp://ftp.icpdas.com/pub/cd/xp-8000-ce6/sdk/xpacsdk/> (XP-8000-CE6)

<ftp://ftp.icpdas.com/pub/cd/xpac-atom-ce6/sdk/xpacsdk/> (XP-8000-Atom-CE6)

Put the xpacsdk\_ce.dll in \System\_Disk\Tools\XPAC\_Utility\ and \System\_Disk\ICPDAS\System\.

If the problem cannot be resolved, please contact us with email.

Email: [service@icpdas.com](mailto:service@icpdas.com)